

HEALTH & SAFETY MEASURES - ATHENIAN RIVIERA HOTEL & SUITES

Athenian Riviera Hotel & Suites is closely monitoring and complying with the new directives of the authorities as well as the Health Protocols.

The continuous monitoring of scientific and legislative data, as well as their integration in the Health & Safety Protocols are ensured with the participation of our hotel in the POSI SHIELD Advanced level program and the HEALTH FIRST certification.

Please find below detailed information about Athenian Riviera Hotel & Suites health & safety measures.





A SAFE EXPERIENCE FOR OUR GUESTS

All surfaces are disinfected on a regular basis. Emphasis is placed on frequent contact areas that include, but are not limited to, doors, handles, reception desk, public telephones, computers and accessories, desks, elevators and elevator buttons, switches, machines & public bathrooms.

Thorough staff training on PPE use as required by local health guidelines and the Greek government.

As we welcome you back to our hotels, we are committed to providing you with a safe environment that aligns with expert protocols from the World Health Organization and regulations from the Greek government for working to defeat COVID-19.

On a monthly basis, a professional partner takes water samples to ensure hygiene standards are preserved.

Elevators have clear instructions & pictures on social distancing. Staff will be present to disinfect button panels at regular intervals.

AC filters and grills are being disinfected regularly.



UPON ARRIVAL

Arrival times are scalable to ensure social distancing protocols and avoid large crowds at the same time.
Check-in time is set at 3.00 p.m. and check out by 11:00 a.m.

Signage in Lobby & Reception area to remind customers of social distancing.

Hand sanitizers easily recognizable and available throughout the hotel.

To minimize time spent in the lobby area we have upgraded our systems to offer
the option of Online Check In.

Room cards will be sanitized with a UV disinfection box and then placed directly on the counter
to avoid physical contact.

Contactless payment and sending invoices are recommended.

Our guests have the option to take the PCR Covid test during their stay.

We are keeping COVID-19 incidents reports according to the Greek legislation.



PUBLIC AREAS

Floor marking for keeping distances are placed in common areas, restaurants, bars and swimming pools.

Both digital information and signage are provided for the smooth flow of visitors to public areas with the defined distances based on Health Protocols.

Dispenser with hand sanitizer (63-70% alcohol) are placed in key places for guests.

We follow intensification of cleaning and disinfection of Reception.

Number of guests using the lift will be controlled, guests on the same booking are allowed to use the lift all together, i.e. a family of 4.

We follow intensification of cleaning and disinfection of buttons and all high touch areas.

Wearing a face mask is mandatory in all indoor common areas.



GUEST ROOMS

Discrete luxury during your stay

Elevated and rigorous cleaning protocols have been put in place to thoroughly clean all surfaces with appropriate disinfectants.

Frequently touched areas e.g. light switches, door handles, remote controls etc, will be disinfected regularly and cleaned with a fresh clean set of microfiber cloths.

Naturally ventilating rooms for between guests' stay.

Bed linen & towels will be handled with extreme care to avoid contamination. Used bedding and towels will be washed at a minimum of 70°C.

Bathrobes, towels and amenities are sanitized and packaged.

TV & AC controls will be covered and sanitized and before each check in.

It is recommended that only one housekeeper enters the room. If additional staff (technician or staff for specialized deep cleaning) are required, the housekeeper enters last to disinfect the room.



FOOD & BEVERAGE

Experience safe and care free dining throughout our property

Reduced number and space between tables to maintain social distancing norms.

Reservations are advised in order to avoid congestion.

Digital menus and menus to comply with hygiene standards.

Complete sanitation of all restaurant facilities, POS machines & equipment after each customer change.

All restaurant employees wearing PPE.

Hand sanitizers located in all venues.

HACCP kitchen protocols have been further enhanced.



POOL

Enjoy the Greek sun with no worries on your mind

Scheduling visits and booking of sunbeds is advised to avoid congestion.

Sunbeds and umbrellas placed to comply with local health guidelines and social distancing norms.

Disinfection of sunbeds, tables, chairs after each guest.

Pool towels are sanitized .

Guests will find digital menus for their convenience.

We are looking forward to welcoming you!



The charming four–star boutique **Athenian Riviera Hotel & Suites** stands right next to the sandy beaches of **Vouliagmeni**, only a **30 minutes** distance drive from **Athens City Center** & **30 minutes** away from **El. Venizelos International Airport**.

A genuine feel of tranquility at Home Away from Home

Athenian Riviera Hotel & Suites
7 Danais Str., 166 71 Vouliagmeni Athens Greece
Tel: +30 210 890 0000
info@arhotel.gr www.arhotel.gr